

Dear Parent and Student;

During your initiation to the University, you will have the opportunity to make many important decisions to prepare for an easy transition to campus living this fall. The VolCard is the University of Tennessee's identification card that provides access to a variety of campus wide services and systems. The VolCard serves as the official University of Tennessee identification card and gives you access to:

- Meal plans
- Library check out
- Library – copiers
- Volprint (printing from computers at the library or labs)
- Books and supplies purchases
- Parking decal purchase
- Vending machine purchase (snacks and beverages)
- Laundry
- Campus recreation access (TRECS)
- Access to athletic ticket privilege
- Access to dorm rooms and labs
- Personal debit card to access pre-deposited funds in you AllStar Account
- And others

The VolCard becomes your on-campus personal debit card when you open an AllStar account. The AllStar account allows you to draw upon pre-deposited funds to purchase products and services on campus. This eliminates the need for cash and checkbooks. Also, the student will never have to guess their balance – it will be displayed with every purchase. To activate the AllStar account, simply make an initial minimum deposit of \$15.00. If your student has already been admitted, you may make this deposit at this time.

There are a number of ways to facilitate the initial deposit and have the account available for the student to use at their convenience when they arrive on campus this fall. For your convenience, you may make deposits on-line using a MasterCard, Visa or Discover card. (Transaction fee may be applied). Simply go to the VolCard Office website at www.utk.edu/volcard, click on Student Accounts and follow the instructions for AllStar deposits. You may also complete, detach and return the form at the bottom of this letter along with your initial deposit (checks only). Please feel free to visit us at our office located in the Neyland football stadium between gates 12 & 13 or call us at (865-974-3430).

Additional funds may be added by going to the VolCard Office website, by phone (please have credit card information ready) or by mail. A \$15.00 minimum is required for payment additions to this account. We look forward to serving you this year.

Sincerely,

Betty Smith

Betty Smith
Supervisor

ALLSTAR ACCOUNT

NAME _____ STUDENT ID# _____

(please print)
CHECK DEPOSIT: \$15.00 _____ \$50.00 _____ OTHER \$ _____

(*Note: must be in even dollar amounts – checks only please)

**RETURN TO: University of Tennessee
VolCard Office
472 S. Stadium Hall
Knoxville, TN 37996-0730**