

Knoxville City Services, Taxes and Spending

Importance of and Satisfaction with City Services

“I am going to read a list of services provided by the City of Knoxville. For each one, please tell me how important that service is.”

The services were:

- Police Protection
- Fire Protection
- Garbage Collection
- Brush and Leaf Removal
- Enforcing Building and Zoning Codes

IMPORTANCE OF CITY SERVICES

<i>Service</i>	Very Important	Somewhat Important	Not Very Important	Not Sure	N
Police	90.9%	7.9%	.9%	.2%	429
Fire	93.0%	7.0%	0	0	429
Garbage	69.0%	25.6%	4.7%	.7%	429
Brush/Leaf	46.4%	40.8%	11.9%	.9%	429
Codes	53.5%	31.5%	9.8%	5.1%	428

“Now I would like for you to tell me how satisfied you are with each of these services in Knoxville.”

SATISFACTION WITH CITY SERVICES

<i>Service</i>	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Not Sure	N
Police	32.2%	53.3 %	7.7 %	2.3 %	4.4 %	428
Fire	50.1%	42.9%	.9%	0	6.1%	429
Garbage	46.5%	41.8%	6.1%	.9%	4.7%	426
Brush/Leaf	30.9%	48.0%	9.0%	2.4%	9.7%	421
Codes	13.6%	42.0%	14.8%	4.7%	24.9%	426

Knoxville Property Taxes

“This year, the City of Knoxville did not increase property taxes. Do you think property taxes will be raised next year?”

PROPERTY TAX INCREASE AND LOCATION OF RESIDENCE

	Total	North	South	East	West
Yes	61.4 %	58.6 %	67.9%	58.9 %	63.3%
No	17.1%	18.5%	15.1%	19.6%	14.7%
Not Sure	21.5%	22.8%	17.0%	21.4%	22.0%
N	428	162	53	56	150

“Do you think an increase in property taxes will be needed next year?”

NEED FOR TAX INCREASE AND LOCATION OF RESIDENCE

	Total	North	South	East	West
Yes	36.6%	32.3%	25.0%	35.7 %	45.3%
No	46.5%	49.7%	57.7%	48.2%	39.3%
Not Sure	16.9%	18.0%	17.3%	16.1%	15.3%
N	426	161	52	56	150

Use of Public Money

“The City Council recently rejected the Mayor’s proposal to build a botanical garden in the Lyons View area. Do you think this garden should have been built, should not have been built, or are you not sure?”

SUPPORT FOR BOTANICAL GARDEN AND PLACE OF RESIDENCE

	Total	North	South	East	West
Yes, Should	13.3 %	9.3 %	15.1%	19.3 %	15.3%
No, Should Not	59.8%	64.0 %	64.2%	47.4%	58.0%
Not Sure	26.9%	26.7%	20.8%	33.3%	26.7%
N	428	161	53	57	150

“There has been a lot of discussion about hotel space near the new Convention Center. Should a new hotel be built near the Convention Center, should the Holiday Inn next to the Convention Center be renovated, should nothing be done, or are you not sure?”

HOTEL SPACE AND AREA OF RESIDENCE

	Total	North	South	East	West
New Hotel	11.3 %	10.1%	9.6%	12.3 %	13.4%
Renovate Holiday Inn	64.4%	64.2%	65.4%	64.9%	64.4%
Do Nothing	9.4%	10.7%	9.6%	8.8%	8.1%
Not Sure	14.9%	15.1%	15.4%	14.0%	14.1%
N	424	159	52	57	149

“If it was decided to build a new hotel near the Convention Center, should it be built with private money only, or only with public money?”

FINANCING OF NEW HOTEL AND PLACE OF RESIDENCE

	Total	North	South	East	West
Private Money	79.5%	82.4%	83.0%	72.7%	77.3%
Public Money	4.2%	3.8%	3.8%	5.5%	4.7%
Both (not read)	9.4%	8.2%	5.7%	14.5%	10.0%
Not Sure	6.8%	5.7%	7.5%	7.3%	8.0%
N	424	159	53	55	150

“If it was decided to renovate the Holiday Inn next to the Convention Center, should this be done using private money only, or only with public money?”

FINANCING OF RENOVATIONS AND PLACE OF RESIDENCE

	Total	North	South	East	West
Private Money	76.8%	78.8%	81.1%	68.4%	76.7%
Public Money	6.6%	6.3%	7.5%	10.5%	6.7%
Both (not read)	10.5%	11.3%	3.8%	15.8%	10.5%
Not Sure	6.1%	3.8%	7.5%	5.3%	6.0%
N	427	160	53	57	150

“Is a public park needed in the area of the city where you live?”

NEED FOR PARKS AND LOCATION OF RESIDENCE

	Total	North	South	East	West
Yes	30.0%	23.5%	39.6%	39.3%	29.5%
No	67.9%	75.3%	58.5%	58.9%	67.1%
Not Sure	2.1%	1.2%	1.9%	1.8%	3.4%
N	427	162	53	56	149