

Confidence in City Government

“For each of the following statements, please tell me whether you strongly agree, agree, disagree, or strongly disagree with the statement, or if you are not sure.

*“If I have a problem with a city service, I know someone to contact about it.’
Would you say you strongly agree, agree, disagree or strongly disagree with this statement, or are you not sure?”*

	Total	North	South	East	West
Strongly Agree	16.0%	16.2%	23.7%	9.7%	13.3%
Agree	39.4%	42.9%	32.2%	41.9%	37.3%
Disagree	27.4%	22.4%	28.8%	32.3%	30.4%
Strongly Disagree	7.3%	7.1%	6.8%	4.8%	8.9%
Not Sure	9.8%	9.4%	8.5%	11.3%	10.1%
N	449	170	59	62	158

“If I have a problem with a city service, I am sure it will be taken care of.’

	Total	North	South	East	West
Strongly Agree	8.4%	9.3%	10.2%	8.1%	7.0%
Agree	45.0%	44.2%	55.9%	41.9%	43.0%
Disagree	24.4%	20.3%	15.3%	35.5%	27.8%
Strongly Disagree	7.5%	10.5%	8.5%	1.6%	6.3%
Not Sure	14.6%	15.7%	10.2%	12.9%	15.8%
N	451	172	59	62	158

“People like me don't have much say about what the city government does.’

	Total	North	South	East	West
Strongly Agree	16.0%	18.7%	23.7%	16.1%	13.3%
Agree	39.4%	37.4%	33.9%	37.1%	37.3%
Disagree	27.4%	33.9%	25.4%	33.9%	30.4%
Strongly Disagree	7.3%	5.8%	10.2%	6.5%	8.9%
Not Sure	9.8%	4.1%	6.8%	6.5%	10.1%
N	449	171	59	62	158

"The City of Knoxville is run for the benefit of just a few special interests."

	Total	North	South	East	West
Strongly Agree	13.1%	18.7%	13.6%	4.8%	10.1%
Agree	31.9%	35.7%	30.5%	48.4%	22.0%
Disagree	40.8%	34.5%	33.9%	32.3%	53.5%
Strongly Disagree	4.2%	3.5%	10.2%	1.6%	3.8%
Not Sure	10.0%	7.6%	11.9%	12.9%	10.7%
N	451	171	59	62	159

"The City of Knoxville is run for the benefit of all the people of Knoxville."

	Total	North	South	East	West
Strongly Agree	4.0%	3.5%	3.4%	1.6%	5.7%
Agree	39.3%	35.7%	37.3%	40.3%	43.7%
Disagree	37.3%	39.2%	37.3%	43.5%	32.9%
Strongly Disagree	11.1%	13.5%	8.5%	9.7%	10.1%
Not Sure	8.2%	8.2%	13.6%	4.8%	7.6%
N	450	171	59	62	158

"City officials should always consult with residents before starting major projects."

	Total	North	South	East	West
Strongly Agree	40.0%	41.5%	50.8%	33.9%	36.7%
Agree	51.3%	53.2%	42.4%	53.2%	51.3%
Disagree	6.2%	3.5%	5.1%	9.7%	8.2%
Strongly Disagree	0	0	0	0	0
Not Sure	3.2%	1.8%	1.7%	3.2%	3.2%
N	450	171	59	62	158