

Office of Student Judicial Affairs

Peer Mediation Program

What is Peer Mediation?

Mediation is a process in which a neutral third party acts as a moderator to assist in dispute resolution. Through the University of Tennessee, peer mediators are trained to assist other students identify the underlying causes of their conflict, and find mutually agreed upon solutions.

The Peer Mediation program was created to provide a safe venue for students to air conflicts and settle disputes. Mediation and other conflict management processes provide confidential win-win, participatory opportunities for dealing with disputes in a positive manner.

Peer Mediators are University of Tennessee students that have completed mediation training through the Office of Student Judicial Affairs. Some of the mediators are also members of one of the Judicial Boards.

Who can benefit from Peer Mediation?

- Students willing to try to resolve their issues through the mediation process
- All issues that could be resolved through mediation, such as:
 - Disputes among significant others
 - Intercultural misunderstandings
 - Minor harassment issues
 - Personal property and access issues
 - Classmate disputes
 - Hall issues that cannot be worked out in-house, such as noise, vandalism, or Roommate disagreements
- Mediation in itself does not result in a disciplinary record, though other circumstances may contribute to a student's disciplinary status.

How do I refer someone to the Peer Mediation Program?

Students can individually contact Judicial Affairs at 974-3171, fill out an incident report on the Judicial Affairs website, or head residential staff can include their referral within a hall report.

Peer mediation sessions will be scheduled through the Office of Student Judicial Affairs. Timing of sessions will be dependent upon mediator availability, and located within the Office of Student Judicial Affairs, 409 Student Services Building.