MULTICULTURAL RESOURCE HANDBOOK

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Office of Multicultural Student Life
The University of Tennessee
Black Cultural Center
1800 Melrose Avenue
Knoxville, TN 37996
865-974-6861
multicultural@utk.edu
http://multicultural.utk.edu
Welcome to Students

The Office of Multicultural Student Life (MSL) welcomes you to the University of Tennessee!

The Office of Multicultural Student Life and the Black Cultural Center have been an integral part of the University of Tennessee for over 30 years and are here to support your growth and development as a successful student at the university. On a daily basis, we strive to live out our mission of promoting academic success, equality and leadership development of students through programs and services that holistically address cultural, educational, and civic growth. We are committed to providing quality culturally relevant programs and services to promote the successful transition, retention, and graduation of students. This Multicultural Resource Handbook is designed to provide you with information about campus and community resources, academic support services, financial assistance, campus student organizations, faculty, staff, and other professionals that will help you navigate through your collegiate experience.

The Office of Multicultural Student Life and the Black Cultural Center are your "home away from home," where students can gather for lunch or a meeting in our student lounge, library or conference room; or, seek out some quiet study time in one our tutorial suites. We are a space where all members of our community can explore, appreciate, and celebrate their identities, similarities, and differences through a variety of trainings, facilitated workshops, cultural programming and leadership development opportunities.

We not only invite you to visit us at the Black Cultural Center, but we hope that you will visit our website and view our calendar for programming updates. We also request that you subscribe to our weekly newsletter to stay abreast of upcoming activities and events. Multicultural Student Life is ready to assist you and we wish you the best in your academic endeavors! Enjoy the Multicultural Resource Handbook and we hope to see you soon!

Tanisha L. Jenkins
Director of Multicultural Student Life
From ever-increasing research dollars to affordability and value, the University of Tennessee, Knoxville, is recognized by many for its high-quality programs and initiatives that prepare students to thrive in a global economy. As the state's flagship, research-intensive university, UT is the state's leader in promoting education, research and public service, and continues to strengthen its impact on the citizens of Tennessee. The University of Tennessee offers instruction leading to bachelors, masters, and doctoral degrees. UT's eleven colleges benefit from more than 1,400 faculty members, and offer more than 300 degree programs.

UT is a leader in promoting education, research and public service and continues to strengthen its impact on the citizens of Tennessee. *U.S. News and World Report* ranks UT 46th among all public universities for 2012, up five spots from the previous year, and 101st among all national universities offering bachelors, masters and doctoral degrees.

UT has a total student enrollment of 27,379 (Fall 2011: undergraduate & graduate). The student ethnic breakdown is an approximate total of 17% (4,602) of the student population, as described below:

<table>
<thead>
<tr>
<th>Ethnicity</th>
<th>Number of Students</th>
</tr>
</thead>
<tbody>
<tr>
<td>African-American/Black</td>
<td>1,996</td>
</tr>
<tr>
<td>Asian</td>
<td>1,574</td>
</tr>
<tr>
<td>Latino/Hispanic</td>
<td>716</td>
</tr>
<tr>
<td>Native American</td>
<td>316</td>
</tr>
<tr>
<td>White/Non-Hispanic</td>
<td>22,168</td>
</tr>
</tbody>
</table>
Multicultural Student Life contributes to an inclusive learning environment by enhancing institutional efforts in retaining and graduating students prepared for a diverse global society. We promote the academic success, equality, and leadership development of students through programs and services that holistically address cultural, educational, and civic growth.

Goals

- Provide personal and professional enrichment opportunities.
- Provide academic support services that contribute to improved retention rates of students.
- Serve as a resource for students and information related to underrepresented students.
- Promote cultural diversity and multicultural education through outreach efforts to campus, local, regional, and national communities.
- Develop and maintain relationships with other departments to represent the concerns and issues of underrepresented students.

Core Values

E - equality and social justice
M - motivation
P - progressive partnering
O - opportunities and dialogue
W - welcoming student-focused environment
E - ethical leadership
R - respect and civility
M - mentorship and student success
E - excellence in academics
N - new and innovative practices
T - transformative education
Academic Support Unit - ASU
The Academic Support Unit helps students succeed at the university. As the academic support arm of Multicultural Student Life, this unit offers several important programs:

- The **Book Loan Program** provides an opportunity for students to borrow up to two books free of charge each semester. Students must return the borrowed books at the end of the semester.
- The **Tutorial Program** provides free tutoring to students in a variety of subject areas including: math, biology, chemistry, and language arts.
- The **Late-Night Study Session** is scheduled each semester during the university study period. The Center is open for extended hours, providing students with an atmosphere conducive to studying, as well as light snacks to help them stay refreshed and alert while preparing for final exams.

Asian American Association - AAA
The Asian American Association is made up of undergraduate and graduate students at the University of Tennessee. AAA promotes awareness of Asian American issues, serves as a representative voice of the Asian American community, celebrates the diversity and commonalities of Asian Americans, and provides a social support network to our members. Although the AAA deals primarily with Asian American issues, membership is not restricted to students of Asian descent. The Asian American Association welcomes all members of the UT community regardless of race, religion, or national origin, to join us in raising cultural awareness and fostering unity and understanding among Asians, Asian Americans, and all other peoples of the UT community.
Black Cultural Center – BCC

The Black Cultural Center is a unique landmark structure and a testament to the university’s commitment to the entire student population. One of the center’s outstanding features is an original sculpted brick frieze that features persons of national renown, and chronicles the journey of African-Americans. The center houses a library and reading room, a state-of-the-art computer lab, a student lounge, multi-purpose rooms, a student organization suite, a conference room, tutorial suites, and administrative offices. An integral part of the university, the center is a place to gather, learn, share ideas, and experience a sense of community.

Black Cultural Programming Committee - BCPC

BCPC is a professional student organization that develops large scale, high quality programs and activities, to enhance awareness of the African-American culture. The BCPC fosters an atmosphere that promotes interaction, participation, and unity among students of all cultural backgrounds. The organization sponsors a variety of cultural, recreational, and social events, including Caribbean Splash Jam, Legends Lecture Series, Homecoming Concert and Step Show, and the MLK Celebration. Renowned international and national icons that have appeared on campus include: Dr. Maya Angelou, Dr. Cornel West, Tavis Smiley, Spike Lee, Mo’Nique, Harry Belafonte, Debbie Allen, and many more.

Latin American Student Association - LASO

The Latin American Student Organization strives to increase knowledge of the Latin culture to all students, to be active in the Hispanic community through Volunteer activities, and to encourage diversity on the UT campus. This is accomplished through educational, cultural, and social programs sponsored by the organization. LASO's purpose is to provide a socially interactive and inclusive atmosphere for members and the Knoxville community. This environment enhances education, while also promoting awareness of the Latin American culture. We also educate and encourage our members to be culturally aware and knowledgeable about the diversity that exists within the Latin community.
**Minority Achievement Program - MAP**

MAP is a premier student organization that focuses on peer mentoring. The mission of MAP is to provide personal support, assistance, social guidance, and positive campus survival skills to first-year students of color by developing activities and interactions with upper-class students to address personal needs, thus contributing to their academic success, and enhancing the University of Tennessee's efforts in recruiting, retaining and graduating student of color.

**Goals**

- Mentor first year students of color through strategic and consistent contact
- Provide personal and professional enrichment opportunities for students
- Act as a referral agent for academic support services available at UT that contribute to improved retention and graduation rates
- Sponsor and encourage attendance at programs in which mentors and mentees actively interact and participate
- Provide continuous and relevant training to equip mentors with resources to effectively assist first year students

MAP coordinates a number of campus and community events designed to help students have a successful transition to UT.

**Native American Student Association - NASA**

The purpose of the Native American Student Association is to support the advancement of Native American students enrolled in the University of Tennessee and the Native American community. NASA provides an extracurricular activity to students and/or faculty interested in Native American culture. NASA also serves as the University of Tennessee's chapter of the American Indian Science & Engineering Society (AISES).

The purpose of AISES is to support the advancement of American Indians in science and engineering and related business fields, and along with NASA provide an extracurricular activity to students and/or faculty interested in Native American culture. Membership to the AISES and NASA at the University of Tennessee is open to all students and faculty/staff members, regardless of race, gender, disability, religion, or national origin.
Events:

**UT Welcome Week: Welcome Back Celebration**

*Karibu Tena*, Swahili for "Welcome Back," is an event where first year and returning students participate in the Fall Open House for Multicultural Student Life. This open house features a student organization fair, where students can learn about getting involved with our multicultural student organizations, take tours of the Black Cultural Center, enjoy live entertainment by students, and receive giveaways from our community partners. Community partners represent churches, hair salons, barbershops, ethnic restaurants, and much more. Our Welcome Back Celebration is a great way to meet new people from diverse backgrounds, make new friends, and find useful resources. This event is held annually as a part of the UT Welcome Week Celebration. Multicultural Student Life is dedicated to assisting and supporting freshman and transfer students in making a successful transition to life on the campus of the University of Tennessee, and this event is a warm and welcoming beginning.

**UT Welcome Week: Caribbean Splash Jam Pool Party**

The Annual *Caribbean Splash Jam* is one of the first social and recreational programs of the year and has served as a signature event in the UT Welcome Week Celebration. The Black Cultural Programming Committee (BCPC) hosts this pool party in an effort to provide an opportunity for students to engage in a festive and fun environment. The Caribbean Splash Jam is a poolside mixer, complete with light refreshments, live music, fun games, and great entertainment. Splash Jam provides an atmosphere that allows first-year students meet other new students, while also encouraging interaction with returning students, faculty, administrators, and staff.
Scholar's Bowl
Think you know about different cultures and history? Are you pretty competitive? Well, the Scholar's Bowl is your opportunity to test your knowledge. The Diversity Scholar's Bowl will be held in the spring semester, and will cover many different cultures. Any group of 4-5 students can compete for various prizes and bragging rights as the Scholar's Bowl Champions. These are annual events, and students may sign up to participate in the BCC.

UT Black Issues Conference
This conference offers a forum for the discussion and exploration of research and issues affecting the African-American community. The conference also features a national keynote speaker, a diverse set of workshops, and panel discussions led by undergraduate and graduate students, faculty, administrators, and members of the community. The conference is open to all students and takes place in the Carolyn P. Brown University Center at the University of Tennessee. The conference started in 2005, and now boasts an average of 300 participants. Pre-registration is required for participation in this event. This conference is a joint venture of the NAACP-UT Chapter and the Office of Multicultural Student Life. Each year, a host of diverse student organizations, university departments, and corporations help to sponsor this event.

Multicultural Graduation Celebration
The Multicultural Graduation Celebration provides a wonderful opportunity to celebrate the achievements of our diverse student body at the University of Tennessee. In anticipation of commencement, we host this event to bring diverse students together to honor their successes, and to recognize this step in their journey. This event also serves as a way for multicultural students to pay tribute to those who have helped them along the way. Students, family, friends, faculty, staff, and alumni, are each valuable components of the support system. Multicultural Student Life celebrates and commemorates our students for their excellence in academic achievement.
Anadasgisi: They Are Gathering - A Gathering of International Natives.
The Native American Student Association, with support from the University of Tennessee, hosts a traditional powwow entitled “Anadasgisi - A Gathering of International Natives.” The fascinating cultures of the Aztec, Samoan, Tahitian, Hawaiian, and several Native American tribes, are represented through dance and song. There are also crafts and food vendors on-site to represent other cultural aspects of the Natives.

Asian American Association’s Cultural Awareness Night
Each year, in the spring semester, the Asian American Association hosts their largest event; Asian Culture Awareness Night. This program dedicated to highlighting the various cultures within the Asian community. The show features traditional dances, songs, skits, and authentic Asian food.

Hispanic Heritage Festival - Hora Latina
The HoLa Festival is a day-long celebration of diversity, and a cultural salute to our East Tennessee community. The festival is part of the local celebration of Hispanic Heritage Month. It is an invitation to the campus and local community to learn and enjoy the best music, food, arts, and crafts from the culture. Hispanic Heritage Month has been celebrated since 1968 in the United States.

SGA Diversity Affairs International Week
The goal of Diversity Week is to promote diversity awareness on campus and to celebrate diversity of the student body. Each day of the week there are events that focus on a theme that represents different aspects of diversity. The Student Government Association dedicates time and resources to this week long program in an effort to engage students in diversity education and enhance their overall student experience.
Events:

**Mahogany Soul Cafe - The Premier Coffee House at UT**
Do you enjoy good music, poetry, art, theater, and spoken word? Mahogany Soul Cafe is the premiere coffee house on the UT campus. Come and enjoy the beauty of the performing arts as students, faculty, and staff, perform. Mahogany Soul Cafe features the infamous open-mic performances. This is a great way to express yourself and share your talents. Join us on the fourth Tuesday of each month in the Black Cultural Center for Mahogany Soul Café.

**Sunday Dinners at the BCC**
Every second Sunday of the month at 4:00 pm (unless otherwise noted) different student organizations provide a home-cooked dinner. All students are encouraged to come enjoy the fellowship and food. These themed dinners are great opportunities to meet new people and learn more about getting involved.

**Kernel Convo**
Join us every third Thursday of the month from 12:00PM-1:30PM for the Kernel Konvo film series. A film about a diversity issue will be shown, popcorn and punch will be served, and a lively and informative discussion will occur after the film! This is a great way to interact with other members of the UT community, including faculty, staff, and other students who are interested in diversity!

**Tailgates @ the BCC**
Tailgates @ the BCC offer pre-game fun, complete with refreshments for all, during football season. Come out and watch the game on our big screen TV in the Black Cultural Center, and enjoy a good time with students and student organizations.

**MAP Success Skills Workshops**
The Minority Achievement Program provides various workshops, to help prepare students for job interviews, business dinners, social engagements
and issues. These workshops are open to all students and are engaging and enlightening.

**LBTQ Support Group**
Not straight? Not sure? Do you feel alone at UT? Looking for a safe place to connect with others like you and talk about your concerns? Join us for a counselor-led support group that mixes discussion with info on sexuality, like: What are the stages of coming out? How many GLBT people are there? How do folks deal with homophobia? The group meets Tuesdays from 5:00 – 6:30 pm in the University Center Room 217. For more information, call (865) 974-2196, or email: mbartsch@utk.edu.

**MULTICULTURAL STUDENT ORGANIZATIONS**

There are a number of student organizations that highlight diversity at UT. These organizations provide a plethora of opportunities for students to get involved. Some are listed below in alphabetical order. A comprehensive listing of student organizations can be found at http://go.utk.edu/.

**African Student Association - ASA**
The ASA-UT works to foster and maintain unity among African students at UT. ASA works to promote the African culture and a better understanding among Africans, Americans, and other nationals. They host culture nights, and participate in the International Festival.

**Asian American Association - AAA**
The Asian American Association welcomes all members of the UT community, regardless of race, religion, or national origin, to join us in raising cultural awareness, and fostering unity and understanding among Asians, Asian Americans, and the UT community.

**Asian Law Student Association - ASLSA**
This organization provides personal, academic, and professional support for members of the Asian heritage. ASLSA works to increase awareness, and to articulate and promote the needs and goals of Asian law students, to effectuate change in the legal community, and to broaden professional opportunities for Asian law students.
Bangladesh Students Association - BSA
The Bangladesh Student Association represents the culture and tradition of Bangladesh. BSA serves as a resource to existing, new, and prospective Bangladesh students.

Black Cultural Programming Committee - BCPC
BCPC is a student organization that develops programs and activities to enhance awareness of African-American culture. All students are welcome and invited to get involved. Students gain valuable event management, budgeting, and leadership skills.

Black Educators of Tomorrow - BET
BET is a student organization that strives to make students more aware of diversity and the future of education. BET provides members with the opportunity to build support networks and promotes communication with future African-American educators.

Black Law Students Association - BLSA
The Black Law Student Association is a professional organization committed to furthering the academic, professional, and cultural needs and goals of black law students at UT. As an affiliate of the National Black Law Student Association (NBLSA), the chapter focuses on sensitizing the legal community to the needs of the black community, promoting the professional needs of black law students, and assisting in the recruitment, retention, and placement of black students.

Black Law Students Association, College Student Division – BLSA-CSD
This organization is comprised of prospective law students that have a desire to learn more about law school. They also explore the many opportunities involved with a legal career, and develop a relationship with the urban community, in an effort to increase awareness.

Black Graduate & Professional Student Association - BGPSA
BGPSA provides a professional, intellectual, informative and social network for African-American graduate and professional students. Workshops, book clubs, coffee houses, and mixers are some of the programming designed specifically for graduate and professional students.
Central Program Council - Cultural Attractions Committee - CAC
The Cultural Attractions Committee brings the best of performance arts to the campus community. Past events include South African performers Ladysmith Black Mambazo, Israeli violinist Itzhak Perlman, Irish troupe Gaelic Storm, the Los Angeles Guitar Quartet, the Vienna Boys Choir, the Moscow Festival Ballet, and much more. Students gain experience working with agents in the performing arts, publicizing large events, and meeting performers.

Chinese Students and Scholars Association - CSSA
The Chinese Students and Scholars Association work to enhance the communication among Chinese students and scholars in the Knoxville area, and to improve the mutual understanding between American and Chinese cultures.

Collegiate Black Christians - CBC
Collegiate Black Christians was organized in 1995, in response to the lack of ministry geared towards the unique needs of black students at the University. CBC serves all students interested in focusing on their spiritual development. CBC sponsors bible study sessions and provides opportunities for students to grow in their spiritual walk.

Diva Opals - DO
The Diva Opals was founded as a student organization dedicated to the development of young women. They participate in community service projects, and sponsor a variety of events that focus on women's issues.

Indian-American Association - IAA
The Indian-American Association works to educate students about the Indian-American experience. IAA also works to unify people of Indian-American descent, in an effort to create a stronger sense of community.

International Student Council - ISC
The International Student Council serves as an umbrella to international organizations, and educates and promotes the awareness of different cultures. Student organizations supported by the International Student
Council include: the African Student Association, the Chinese Students and Scholars Association, the Indian Student Association, the Korean Student Association, the Persian Club, the Taiwanese Student Association, and the Thai Student Association.

Knoxville High Steppers Club - KHS
This organization is a marching band for students, faculty, and staff. The purpose of the Knoxville High Steppers Club at the University of Tennessee is to provide an extracurricular activity for those interested in Historically Black College or University (HBCU) style marching, and allows student to have a secondary option of band programs.

Lambda Student Union
The Lambda Student Union was founded to provide a means of communication between gay, lesbian, transgender, bisexual, questioning, and straight students at the University of Tennessee, Knoxville. We serve the area through various educational programs, social activities, and political actions. Our weekly meetings serve as a way of organizing and unifying our community to bring attention to issues which affect each of us -- regardless of our sexuality.

Latin American Student Association - LASO
The Latin American Student Association's purpose is to increase the interest and awareness of all students to the Latin culture, to be active in the Hispanic community through Volunteer activities, and to encourage diversity on the UT campus.

Love United Gospel Choir - LUGC
Love United Gospel Choir was founded at the University of Tennessee in 1977. Students came from all races, ethnic backgrounds, and paths in life, for the sole purpose of ministering through song. Love United Gospel Choir and its members continue to serve the UT campus and Knoxville community.
Manthan - Indian Student Organization
The purpose of this student organization is to provide a platform for students of Indian origin to come together and celebrate the rich cultural heritage of India.

Minority Enhancement for the University of Tennessee - ME4UT
ME4UT is an organization that assists the Office of Undergraduate Admissions in recruiting and building relationships with minority students who are interested in the University of Tennessee. ME4UT is responsible for the planning and implementing on-campus programming for prospective minority students.

Minority Association of Pre-Medical Students
This organization's mission is to help minority students with an interest in entering the health care professions to become more competitive by offering volunteer opportunities, guest speakers, social events, leadership experience, and networking opportunities. In addition, the organization provides opportunities to work with the Knoxville minority community.

Muslim Student Association - MSA
The MSA of UT has been blessed with a colorful fifteen year history. The basic purpose of the association is to increase awareness of the Islamic faith among the student population. For this reason, the association is open to Muslims and non-Muslims alike. Islam has long been a misunderstood religion in the west. We aim to set the record straight and clear up the many misconceptions.

National Association for the Advancement of Colored People - NAACP
Founded in 1909, the NAACP is the nation's oldest and largest grassroots civil rights organization. From the ballot box to the classroom, the thousands of dedicated workers, organizers, leaders and members who make up the NAACP continue to fight for social justice for all Americans. The UT Chapter of the NAACP sponsors a variety of events that help to carry out their mission. Annually, they host the Black Issues Conference, Health Fair, discussion
groups, welcome mixers, town hall meetings, and other events that help to educate and motivate students to become actively engaged in their communities.

**National Association of Black Accountants - NABA**
The goals of the NABA are to promote and develop the professional skills of members by providing the opportunity to fulfill their civic responsibility, and to represent the needs of current students with interests in business and/or accounting.

**National Association of Black Social Workers, UT Student Chapter**
This organization provides a structure through which students of the black community can exchange ideas, offer services, and develop programs that benefit the black community.

**National Society of Black Engineers - NSBE**
NSBE, with more than 19,000 members, is the largest student-managed organization in the country. NSBE's mission is to increase the number of culturally responsible black engineers who excel academically succeed professionally and have a positive impact in the community.

**Native American Student Association - NASA**
NASA aims to provide a greater understanding of Native American culture through sponsorship of campus and community events. The group welcomes all members of the UT community who are interested in learning and teaching about Native cultures.

**People of Style & Education- POSE**
People of Style & Education is a student fashion and modeling organization. The purpose of POSE is to help build modeling portfolios, explore ideas in fashion, create networking opportunities, and promote community service. POSE sponsors two fashion shows a year, and provides photo opportunities and modeling jobs for their members.
Society of Hispanic Professional Engineers at UT
The purpose of this organization is to promote academic excellence, leadership skills, and community involvement among members. This organization also promotes the awareness of Hispanic heritage on campus.

SGA Diversity Affairs
This committee strives to build bridges between student groups. One of their signature programs is Diversity Week, which consists of a series of events that immerse students in learning about and celebrating the rich diversity of our campus.

Strange Fruit on Stage Productions
Strange Fruit on Stage Productions is a theater and dance organization at the University of Tennessee. They strive to entertain through theater and dance, and educate UT and the Knoxville community about the contributions of diverse people to the arts.

Student African-American Brotherhood - SAAB
SAAB provides positive solutions to specific needs of Black males enrolled in college. This organization also provides intentionally structured opportunities for Black males to take full advantage of their academic years and to better understand and practice their full responsibilities, rights, and privileges as future leaders and citizens of the United States. SAAB sponsors educational, cultural, social, spiritual and intellectual programs that are grounded in theory that is culturally appropriate for Black males and will help to minimize the negative and accentuate the positive, thus presenting the brighter side to Black male students. The heart of the organization is the betterment the focus and special attention that is given to the needs and concerns of disadvantaged Black males in Higher Education, and to Black Male Development as a process.

Thai Student Club - TSC
This organization works to make a contribution, not only through representing the culture and tradition of Thailand, but also helping create and promote a friendly environment of diversity. Club activities include Thai Night, International Festival, community services, Thai language lab, food demonstrations, Coffee House, and get-together parties. The Thai
Club works closely with the International House and International Student Council. Contact by email at thaiknox@hotmail.com.

**Turkish Student Association - TSA**
This organization helps Turkish students by providing support through their orientation and transition to UT. In addition, this organization promotes the Turkish culture and traditions.

**National Organization of Minority Architecture Students - NOMAS**
This student organization is dedicated to cultural pluralism in the architecture profession and academia, and seeks to provide a collective voice for underrepresented students by building a sense of community based on shared experiences.

**Black Greek Letter Organizations**
Alpha Kappa Alpha Sorority Inc.
Alpha Phi Alpha Fraternity Inc.
Delta Sigma Theta Sorority Inc.
Iota Phi Theta Fraternity Inc.
Kappa Alpha Psi Fraternity Inc.
Omega Psi Phi Fraternity Inc.
Phi Beta Sigma Fraternity Inc.
Zeta Phi Beta Sorority Inc.

**Multicultural Greek Council**
Beta Chi Theta Fraternity Inc.
Delta Phi Omega Sorority Inc.
Lambda Theta Alpha Sorority Inc.
Lambda Theta Phi Fraternity Inc.
Sigma Sigma Rho Sorority Inc.

For more information regarding fraternities and sororities, contact the Office of Fraternity and Sorority Life at (865) 974-3179.
Educational Advancement Program
Rm 302 Greve Hall
821 Volunteer Blvd
Knoxville, TN 37996
(865) 974-7900

The Educational Advancement Program (EAP) is a federally funded TRIO program that is designed for students with demonstrated academic need, who are also first-generation college students, from low income families, or who have physical or learning disabilities. The EAP assists entering students deficient in the basic skills and academic preparation necessary for successful university work, offers special sections of math, biology, and chemistry, offers tutorial assistance free of charge to program members, and provides academic coaching and counseling.

Financial Aid
115 Student Services Building
(865) 974-3131

The Financial Aid Office administers financial aid to students who without aid would not be able to attend the University. The following are provided to students based on FAFSA packages including grants, loans, HOPE, Pledge, and Promise scholarships, and work-study programs that offer part-time employment with different campus departments.
The University of Tennessee Libraries serves the flagship campus of the state university system. The UT Libraries supports the teaching, research, and service mission of the university.

The UT Libraries participates in cultural programming on the UT Knoxville campus, hosting a “Writers In The Library” series of readings, international and documentary film series, and co-sponsoring programs with campus groups such as the Baker Center for Public Policy, and UT’s Ready For The World initiative.

The UT Libraries champions diversity in collections and staffing. A successful Diversity Librarian Residency Program, launched in 2002, attracts recent library school graduates to a challenging career in academic librarianship.

International House
1623 Melrose Avenue
(865) 974-4453

The International House, or "I-House," was founded in 1969, as a place where all students could meet and learn about the cultures represented at UT. The current building was constructed in 1995 specifically for the purpose of international programming.

A primary purpose of the I-House is to serve the unique needs of International students, and provide a “home away from home” environment. An equally important second function is the promotion of cross-cultural exchange and understanding between American students from various cultures, and students from other cultures around the world. Everyone is welcome here because we are all citizens of the world.
The University of Tennessee, Knoxville, Office of the Bursar administers VOLXpress accounts, collects University fees and charges, and delivers excess financial aid. The Central Cashier's Division, which is responsible for collecting and accounting for departmental deposits, is also part of the Bursar's Office.

Career Services
100 Dunford Hall
(865) 974-5435

The role of Career Services is to help students identify career choices, to gain meaningful work experience, and to make contact with potential employers upon graduation. The department has a wide range of programs, services, and resources, available to students of all academic levels, and with all majors.

The Career Resource Center contains information about hundreds of career fields appropriate for college graduates. Students can browse through the Career Resource Center to gather information about potential career choices, internships, and even part-time work. They also have directories with thousands of potential employers of students, and help those engaged in job searches for internship or career experiences. It also contains a computer lab in which students may work on resumes, correspondence, and other job search related tasks.
Bias Protocol
Any student found to be responsible for an act of bias, which violates university Standards of Conduct, will be subject to disciplinary sanctions up to and including permanent dismissal from the university. Similarly, any faculty or staff member found to be responsible for an act of bias, which violates university policy, will be subject to disciplinary action up to and including termination from the university. Dissemination of verifiable information regarding bias incidents will be dependent on the circumstances of the incident. The Office of Equity and Diversity will promptly communicate information regarding the incident to the Chair of the Commission for Women, Chair of the Commission for LGBT People, Chair of the Commission for Blacks, the President of the Student Government Association (SGA), Director of the SGA Diversity Committee, Director of the Department of Multicultural Student Life, and Chair of the CDI. The incident will be communicated to students via the Student@Tennessee email newsletter. Procedure for reporting a bias incident and more information on bias protocol can be found at [http://bias.utk.edu](http://bias.utk.edu).

Center for International Education
The Center for International Education (CIE) serves as a catalyst at every level for the internationalization of the entire UTK community. The UTK Center for International Education is made up of four units: International House, Programs Abroad, Scholar Services, and Student Services. The International house is located on Melrose Avenue; all other CIE offices are located in Melrose Hall.

Commission for LGBT People
The Commission for LGBT People at the University of Tennessee, Knoxville was established by Chancellor Crabtree in November 2006. The Commission held its first meeting on December 12, 2006. Commission members are appointed by the chancellor. The Commission for LGBT People at UT Knoxville is comprised of LGBT faculty, staff, students, as well as LGBT allies*.
The Commission shall:

- Recommend changes in policy or procedure relative to the concerns of LGBT people;
- Make recommendations concerning new and existing academic, professional development, and extracurricular programs;
- Recommend and encourage research to assess the status of LGBT people at The University of Tennessee (UT) and compare their status with that of LGBT people at other institutions and agencies;
- Advise and consult with all University officials on the needs and status of LGBT people; and
- Provide information to the campus and community on Commission and University programs and activities related to LGBT people.

*An Ally is a non-lesbian, gay man, bisexual, or transgender person who works towards combating homophobia, transphobia and heterosexism, both on a personal and institutional level.

**Counseling Center**
The Counseling Center is the university's primary facility for personal counseling, psycho-therapy, and psychological outreach and consultation services. Our mission is to promote the psychological, educational, and social well-being of students at the University of Tennessee, and to help prepare them to be productive members of society. Our staff members provide a variety of services for students, faculty, and staff, including: walk-in intakes; crisis intervention; individual, couples, and group counseling/psychotherapy; and psycho-educational workshops and consultation.

Students with chronic or complex physical and/or mental disorders are expected to make arrangements for private health care at their own expense, if such specialized and/or long-term care is desired or deemed necessary. The staff of the Student Health Service will assist in the referral process whenever possible. The Knox County Health Department operates a Family Planning Clinic at the Student Health Service to provide contraceptive information, counseling and materials. Please contact their office at (865) 215-5016 for appointments and more information.
**Council for Diversity and Interculturalism**
The Council advises the campus administration on creating and sustaining a welcoming, supportive, and inclusive campus climate to all groups. Their goals include: attracting and retaining faculty and staff from underrepresented populations; attracting, retaining and graduating students from historically underrepresented populations and international students; and ensuring that undergraduate curricular requirements include significant intercultural perspectives.

**Dean of Student’s Office**
The mission of the Office of the Dean of Students is to engage and support students throughout their learning experience by providing co-curricular programs and services. The office of the Dean of students is located at 413 Student Services Building.

**Disability Services**
The mission of the Office of Disability Services is to provide each individual an equal opportunity to participate in the University of Tennessee's programs and activities. This mission is accomplished by creating a physically, programmatically, and attitudinally accessible community, where people are judged on their abilities, not their disabilities; by providing accommodations, services, and awareness to students, the overall campus community, and the general public; and promoting the development of a climate for everyone at the University that is conducive to learning, personal growth, acceptance, and appreciation of everyone without regard to disability. The office can be contacted by phoning (865) 974-6087, or at 2227 Dunford Hall.

**English Language Institute**
The English Language Institute serves to assist all students in gaining a better understanding of the English language and American culture. The program consists of a full-time intensive course; students also have elective classes. Available electives vary from term to term; recent offerings have included photography, Internet English, American movies, music, and art. Provision is made for TOEFL preparation, and classes assist students in pronunciation, test-taking strategies, U.S. culture orientation, and university study skills. ELI can be contacted at (865) 974-3404, or at eli@tennessee.edu.
**Equity and Diversity**
The Office of Equity and Diversity serves the campus in two primary roles. First, OED provides leadership, resources, and services of the University community, and acts as a support for the enhancement of diversity programs campus-wide. Second, OED fulfills an important compliance function by working with various legal mandates set out by state and federal law, and University policies as they relate to civil rights, equal employment, and affirmative action. OED is located at 1840 Melrose Avenue.

**LGBT and Ally Resource Center**
Located in F-103 Melrose Hall, the LGBT and Ally Resource Center works to provide a safe and welcoming environment for UT's diverse lesbian, gay, bisexual, transgender, queer, questioning, intersex, and ally communities. As a physical symbol of UT’s commitment to diversity, OUTreach provides support, resources, and a community space for UT’s LGBTQQI and ally students, faculty, and staff, and anyone who seeks to learn about sexual orientation or gender identity. OUTreach achieves this by sponsoring programs and events that raise awareness, increase visibility, and engage in advocacy regarding LGBTQQI issues.

**Programs Abroad Office**
Living and studying in a different country is an exciting, life-changing experience that will broaden your worldview and help you succeed in today's globalizing society. The University of Tennessee, Knoxville, offers you many exciting options to explore the world, gain a broader perspective, and make friends around the globe. Studying abroad is an adventure you will never forget!

**Ready for the World Initiative**
"Ready for the World: The International and Intercultural Awareness Initiative" is part of a long-range plan to transform the campus into a culture of diversity that best prepares students for working and competing in the 21st century. It prepares UT students, faculty and staff for success in an ever-changing global society." Ready for the World calls for expanding the curricula, increasing global competency of
faculty and staff, and focusing on the intercultural issues which are of particular concern to the university. It also seeks to recruit more international students and faculty to increase the number of students who study abroad and change the programming. To date, more than 100 Ready for the World grants, totaling more than $400,000, have been awarded for projects and programs that promote intercultural and international awareness.

Ready for the World complements UT’s Diversity Action Plan that requires all departments to strengthen recruitment and retention efforts to enhance diversity amongst all faculty and staff.

**Safe Zone**

**Safe Zone** is a voluntary network of faculty, staff and students who believe that every member of the UT community should have an equal opportunity to grow and learn in safe and open environments. Participants display a Safe Zone symbol to demonstrate their nurturance and commitment to celebrating the invaluable contributions of LGBT individuals and communities. A safe zone is a space in which anyone in the LGBT or questioning community will be supported and confirmed.

Participation in Safe Zone is voluntary and entirely free. If you would like to learn more about Safe Zone and/or create a Safe Zone on campus, register for one of our training sessions. [http://safezone.utk.edu/training.html](http://safezone.utk.edu/training.html)

**Student Health**

The **Student Health Service** provides outpatient medical care for all currently enrolled students who have paid their full University Programs and Services Fee. Physicians are seen by appointment, though patients with urgent problems are seen on a walk-in basis. A staff psychiatrist and psychologist are available through appointment. Specialty consultants in physical therapy, surgery, sports medicine, and gynecology, are seen at the clinic through referral by a staff physician. Referral to other specialists can be arranged at the student’s
expense. Allergy injections may be received at the campus clinic. All clinician visits are provided under the portion of the Programs and Services Fee designated for Student Health Service from each semester’s tuition. If you receive any of the following services, there will be an additional charge associated with the service: all lab work, immunizations, injections, x-rays, and disposable medical supplies (i.e. crutches, splints, etc.)

**Student Success Center**

Greve Hall, Room 324  
Monday-Friday: 8 a.m. – 5 p.m.  
(865) 974-6641

The staff of the **Student Success Center** is committed to helping students take charge of their success at the University of Tennessee. Through first-year programs, academic support services, educational enhancement programs, the website, and referral to the university's other excellent curricular and co-curricular resources, the staff promotes undergraduate student excellence and persistence to graduation.

The Student Success Center offers two main locations on campus, with a satellite office in the Hodges Library Commons. In addition to providing general Academic Coaching for all undergraduate students, the 1817 Melrose Avenue location houses programs that focus on Academic Appeals, Readmission Appeals, and success workshops. The 812 Volunteer Boulevard location serves as the home for the UT LEAD Program, First-Year Studies 101, and Supplemental Instruction (SI.)

**Womens Coordinating Council**

The **Womens Coordinating Council** (WCC) presents programs on a variety of issues related to women. The issues addressed include women's health, body image, gender and sexuality, sexual abuse, assault awareness, and leadership development. Some recent examples include: Guerrilla Girls, Rebekka Armstrong, Rebecca Walker, Pura Fe, and an Abortion Debate. The WCC also sponsors Take Back the Night, which includes a march and candlelight vigil for victims of sexual assault and domestic violence. For more information, visit UT Women’s Center in room 301 of the University Center.
Art Galleries

Downtown Gallery
Mike C. Berry, Manager
106 South Gay St
Knoxville, TN 37902
(865) 673-0802

Ewing Gallery
Sam Yates, Director
1715 Volunteer Blvd
Knoxville, TN 37996
(865) 974-3200

Knoxville Museum of Art
David Butler, Executive Director
1050 World's Fair Park Dr
Knoxville, TN 37916
(865) 525-6101

McClung Museum
Jeff Chapman, Director
1327 Circle Park Dr
Knoxville, TN 37996
(865) 974-2144

Accounting

A&B Accounting & Tax Service
Tonya M. Atkins, Owner
2945 Maynardville Hwy, Suite 7
Maynardville, TN 37807
(865) 992-2010

Jorge L. Chaparro
Jorge L. Chaparro, Accountant
5242 Gregory Rd
Greenback, TN 37742
(865) 363-4185

Integrity Taxes
Loren Krokowski, CPA, Owner
11002 Kingston Pike, Suite 201
Knoxville, TN 37934
(865) 218-9390

Golden's Tax & Business Services
Michelle Batchelor, Partner
Robin Dukes, Tax Assistant
11420 B Kingston Pike
Knoxville, TN 37934
(865) 675-3811

Lalka Tax Services, LLC.
Viren Lalka, Managing Partner
9111 Cross Park Dr, Suite E110
Knoxville, TN 37923
(865) 692-4829

21st Mortgage Corp.
Rachel Hilgert, Team Leader
620 Market St
Knoxville, TN 37902
(865) 523-2120
Business Type: Manufactured Home Lending

Banking

Bank of America
John M. Hall, President
550 W Main St, Suite 800
Knoxville, TN 37902
(865) 244-3272
Branch Banking & Trust Co (BB&T) en Español
Monica Hawkins
1235 E Weisgarber Rd
Knoxville, TN 37909
(865) 212-2200

Branch Banking & Trust Co (BB&T)
Tanner Harris, Vice President
John Pace, City Executive
900 S Gay St, Fourth Floor
Knoxville, TN 37902
(865) 766-8613

Clayton Bank & Trust
Alejandro Ponzio, Manager
620 Market St
Knoxville, TN 37902
(865) 544-1100

First Tennessee Bank
Jennifer Holder, VP & Manager
800 S Gay Street, Fourth Floor
Knoxville, TN 37929
(865) 971-2053

GreenBank
Deidre Williams, Manager
136 Concord Rd
Knoxville, TN 37934
(865) 218-4730

Guaranteed Rate, Inc
Thomas Winzenburg
11002 Kingston Pike, Suite 201
Knoxville, TN 37934
(865) 235-1762

Home Federal Bank of Tennessee
Jan Evridge, Vice President
406 Union Ave, Suite 630
Knoxville, TN 37902
(865) 541-6144

SunTrust Bank
Roberto Martinez,
Assistant Branch Manager
700 East Hill Ave
Knoxville, TN 37915
(865) 544-2351

UT Federal Credit Union
Debbie Jones, CPA, President
2100 White Ave
Knoxville, TN 37916
(865) 971-1971

Health/Beauty

American Diabetes Association
Wendi Mullins, Associate Manager
211 Center Park Dr, Suite 3010
Knoxville, TN 37922
(865) 524-7868

Bates Barber & Beauty
2519 Martin Luther King Jr Ave
Knoxville, TN 37914
(865) 522-9343

Bishop & Co Hair Designs
3925 Martin Luther King Jr Ave
Knoxville, TN 37914
(865) 525-2400

California Concepts
6517 Deanehill Dr
Knoxville, TN 37919
(865) 588-3500
Carmen’s Hair Salon  
4424 Holston Dr  
Knoxville, TN 37914  
(865) 971-4809

Creative Impressions Unlimited
1419 E Magnolia Ave  
Knoxville, TN 37914  
(865) 544-1137

Gam’s Hair Fashion Barber Shop
1524 University Avenue Northwest  
Knoxville, TN 37921  
(865) 544-0329

Genesis Chiropractic & Fitness  
Marco Castaneda, Owner  
7786 Emory Chase Ln  
Knoxville, TN 37918  
(865) 454-0313

Institute of Alternative Healthcare  
Woodrow W. Gwinn, Jr, DC, Owner  
1713 Dry Gap Pike  
Knoxville, TN 37918  
(865) 687-9797

Kreative Kutz
2330 Merchant Dr  
Knoxville, TN 37912  
(865) 951-0548

Mahogany Designs  
Nichelle Evans, Founder  
118 N Peters Rd, #266  
Knoxville, TN 37923  
(865) 607-6087

Makover’s Salon
4138 Ashville Hwy  
Knoxville, TN 37914  
(865) 522-1839

Mercy Health Partners  
Becky Dodson, Vice President  
900 E. Oak Hill Ave  
Knoxville, TN 37917  
(865) 545-8000

Pure Essence Salon
806 E Magnolia Ave  
Knoxville, TN 37914  
(865) 247-7912

Rodan & Fields Dermatologists  
Maria Ebio,  
Independent Consultant,  
12201 Amberset Dr  
Knoxville, TN 37922  
(865) 671-1506

Salon De Beaute
2406 E Magnolia Ave  
Knoxville, TN 37914  
(865) 525-7700

Salon Matias  
Christina MatÃas Arroyo, Owner  
3301 Bluebell Ln  
Knoxville, TN 37931  
(865) 693-3240

Salon Silhouette
108 Jack dance street  
Knoxville, TN 37919  
(865) 394-6919

T’s Barber Shop
Knoxville Center Suite 2255  
Knoxville, TN 37924  
(865) 385-5381

Vivian’s Shear Elegance
2330 Merchant Dr #A  
Knoxville, TN 37912  
(865) 219-8335
Western Heights Dental
Sherrie Williams, Office Administrator
801 West Oldham Ave
Knoxville, TN 37919
(865) 522-1244

Sports

Knoxville Tourism & Sports Corporation
Charlotte G. Brothers, Sales Manager
301 S Gay St
Knoxville, TN 37902
(865) 342-9122

Automotive

Diamond Mobile Car Wash
2908 E Magnolia Ave
Knoxville, TN 37914
(865) 712-7201

Advance Auto Parts
David Reyes, General Manager/Recruiter
505 Parkway
Sevierville, TN 37862
(865) 428-0000

Chapman Hwy Muffler & Brake Complete Auto Service
Michael Groons, Owner
2001 Chapman Hwy
Knoxville, TN 37920
(865) 573-0166
Business Type: Automobile Repair & Service

DENSO Manufacturing TN, Inc.
Natasha W. Hillsman, Specialist
1725 Robert C Jackson Dr
Maryville, TN 37801
(865) 380-2053
Business Type: Automobile Components & Systems

Enterprise Rent-A-Car
Isidro Loaiza, Area Rental Manager
10628 Dutchtown Rd
Knoxville, TN 37932
(865) 777-3722
(866) 457-9823

Mercedes-Benz of Knoxville
Josie Pulver, Sales Consultant
10131 Parkside Dr
Knoxville, TN 37922
(865) 777-2222

Mr. Cool Complete Auto Care
8062 Kingston Pike
Knoxville, TN 37919-5524
(865) 470-0890

Miscellaneous

Jazzi J Creations
Jocelyn Perry, President
PO Box 6101
Knoxville, TN 37914
(865) 405-2854

Unique cards, invites and planning

Navarro Research & Engineering
Susana Navarro-Valenti, President
669 Emory Valley Rd
Oak Ridge, TN 37830
(865) 220-9650
Octius Computers & Internet
Orlando Cruz, Manager
PO Box 27511
Knoxville, TN 37927
(865) 525-2600

Robledo Translations
Patricia Robledo
patricia@robledotranslations.com
(865) 805-3866
Translation & Interpretation Services

Spanish Language Solutions
Dr. Coral Getting
Spanishi5@att.net
(865) 384-5087
Translation, Interpretation, Editing, Language Evaluation

Send Out Cards
Yami Yakoumis
1812 Winding Ridge Trail
Knoxville, TN 37922
(865) 406-2177

Tennessee Immigrant & Refugee Coalition
1545 Western Ave
Knoxville, TN 37921

Community Centers & Civic Organizations

Alianza del Pueblo
Maria Rodriguez, Manager
3521 Martin Mill Pike
Knoxville, TN 37920
(865) 573-2254

Arnstein Jewish Community Center
6800 Deane Hill Dr
Knoxville, TN 37919
(865) 690-6343

Beck Cultural Center
Avon Rollins, Executive Director
1927 Dandridge Ave
Knoxville, TN 37915-1909
(865) 524-8461

Casa de Sara
Lori Santoro, Founder,
Executive Director
2816 Maple Hollow Ln
Knoxville, TN 37923
(865) 690-3323

Centro Hispano de East Tennessee
Sylvia Calzadilla, Executive Director
2455 Sutherland Ave
Knoxville, TN 37919
(865) 522-0052

The Community of St. Ninian
2527 Linden Ave
Knoxville, TN 37914
(865) 523-6101 or
(865) 971-3970

Hola Hora Latina
100 S Gay St, Suite 109
Knoxville, TN 37902
(865) 335-3358
Knoxville Area Urban League
Phyllis Nichols, President
1514 E Fifth Ave
Knoxville, TN 37917
(865) 524-5511

Knoxville Area Urban League
Young Professionals
Damon Rawls, President
1514 E Fifth Ave
Knoxville, TN 37917
(865) 524-5511

Knoxville Cares
Larry Helton, Chair Person
The mission of Knoxville Cares is to promote unity and cohesiveness in our diverse Gay, Lesbian, Bisexual, Transgender, HIV+ and supportive community by enhancing efficiency and effectiveness in providing positive leadership.
(865) 621-1943
knoxvillecares@msn.com

Knox Caucus Area of the
Tennessee Native American Convention
The Knox Caucus Area holds the elections for area nominees to the Tennessee Commission on Indian Affairs. Serves Anderson, Blount, Grainger, Jefferson, Knox, Loudon, Roane, Sevier, and Union counties.
(865) 609-0574

National Organization for Women – Knoxville Chapter
Linda Pysher Jurczak, President
(865) 281-8075
knoxnow@msn.com

Organization of Chinese Americans (OCA)
131 Danbury Dr
Oak Ridge, TN 37830
(865) 482-1503

PFLAG Knoxville
Parents, Families & Friends of Lesbians & Gays (PFLAG) is a national non-profit organization with over 200,000 members and supporters and over 500 affiliates in the United States.
lkd5014@aol.com

Education
Casa de Sara
Lori Santoro, Founder, Director
2816 Maple Hollow Ln
Knoxville, TN 37923
(865) 690-3323

The Crown College
2307 West Beaver Creek Dr
Powell, TN 37849
(865) 938-8186

Foreign Language Academy
220 S Peters Rd, Suite 209
Knoxville, TN 37923
(865) 694-8880

Fountainhead College of Technology
3203 Tazewell Pike
Knoxville, TN 37918
(865) 688-9422
<table>
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<tr>
<th>Hispanics In Education &amp; Training</th>
<th>Oak Ridge Associated Universities</th>
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<tbody>
<tr>
<td>Loida Velazquez, EdD, Owner</td>
<td>Rose Napier</td>
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<tr>
<td>8710 Glen Echo Dr</td>
<td>100 ORAU Way</td>
</tr>
<tr>
<td>Knoxville, TN 37923</td>
<td>Oak Ridge, TN 37831</td>
</tr>
<tr>
<td>(865) 690-7233</td>
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<td>10208 Technology Dr</td>
<td>276 Patton Ln</td>
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<tr>
<td>Knoxville, TN 37932</td>
<td>Harriman, TN 37748</td>
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<td>(865) 671-2800</td>
<td>(865) 354-3000</td>
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<td>7900 Johnson Dr</td>
<td>3904 Lonas Dr</td>
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<tr>
<td>Knoxville, Tennessee</td>
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<td>(865) 573-4517</td>
<td>(865) 524-3043</td>
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<tr>
<th>King College</th>
<th>TN School of Beauty</th>
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<tr>
<td>1350 King College Rd</td>
<td>4704 Western Ave</td>
</tr>
<tr>
<td>Bristol, TN 37629</td>
<td>Knoxville, TN 37921</td>
</tr>
<tr>
<td>(423) 968-1187</td>
<td>(865) 588-7878</td>
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<th>Knoxville Chinese School</th>
<th>TN School of Therapeutic Massage</th>
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<tr>
<td>901 Francis Rd</td>
<td>4716 Western Ave</td>
</tr>
<tr>
<td>Knoxville, TN 37923</td>
<td>Knoxville, TN 37921</td>
</tr>
<tr>
<td>(865) 560-3200</td>
<td>(865) 588-2324</td>
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<th>Knoxville College</th>
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<td>901 Knoxville College Dr</td>
<td>1100 Liberty St</td>
</tr>
<tr>
<td>Knoxville, Tennessee</td>
<td>Knoxville, TN 37919</td>
</tr>
<tr>
<td>(865) 524-6500</td>
<td>(865) 546-5567</td>
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<tr>
<th>Maryville College</th>
<th>Tusculum College</th>
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<tr>
<td>502 E Lamar Alexander Pkwy</td>
<td>1305 Centerpoint Blvd</td>
</tr>
<tr>
<td>Maryville, TN 37804</td>
<td>Knoxville, TN 37932</td>
</tr>
<tr>
<td>(865) 981- 8252</td>
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<tr>
<th>National College of Business &amp; Technology</th>
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<tr>
<td>8415 Kingston Pike</td>
<td>500 South Davy Crockett Pkwy</td>
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<tr>
<td>Knoxville, TN 37919</td>
<td>Morristown, TN 37813</td>
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<tr>
<td>(865) 539-2011</td>
<td>(800) 225-4770</td>
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</tbody>
</table>
Law

Daniel & English, Attorney
Vanessa Samano, Esq, Attorney
550 W Main Ave, Suite 950
Knoxville, TN 37902
(865) 673-4441

Edward A. Anderson, Attorney
2924 Tazewell Pike, Suite F
Knoxville, TN 37918
(865) 522-9000

Gardiner & Associates, Attorneys
Grace I. Gardiner, Attorney
5401 Kingston Pike, Suite 520
Knoxville, TN 37919
(865) 450-9819

Law Office of A. Phillip Lomonaco
John S. "Stan" Young, III, Attorney
800 S Gay St, Suite 2610
Knoxville, TN 37929
(865) 521-7422

Law Office of R. Patrick Harrell
Patrick Harrell, Attorney
304 Prince St
Sevierville, TN 37862
(865) 429-8665

The Boyd Firm, PC
David M. Boyd, Founder
900 S Gay St, Suite 705
Knoxville, TN 37902
(865) 246 1800

Vowell & Associates
Donald K. Vowell, Attorney
6718 Albunda Dr
Knoxville, TN 37919
(865) 292-0000

Hodges, Doughty & Carson, Attorneys
Alicia Cottrell, Attorney
617 Main St
Knoxville, TN 37901
(865) 292-2307

Oscar H. Grandas, MD, FACS
1924 Alcoa Hwy, Suite E-120
Knoxville, TN 37920
(865) 544-6050

Angela Masini, PhDU - Marriage & Family Therapy
4877 Chambliss Ave
Knoxville, TN 37919
(865) 588-1923 Ext 195

Media / Advertising

The Daily Beacon
5 Communications Building
The University of Tennessee
Knoxville, TN 37996
(865) 974-3231

AT&T Advertising Solutions
Kim Carter, General Manager
1225 Weisgarber Rd, #100
Knoxville, TN 37909
(865) 558-5622

Designsensory
Joseph Nother, Creative Director
1740 Commons Point Dr
Center Pointe Commons Bldg 1
Knoxville, TN 37932
(865) 690-2249
Hola Tennessee Newspaper
Alfonso Nieto
PO Box 110013
Nashville, TN 37222
(615) 415-8135

Jewelry Television
Bill Keene, Employment Manager
190 Hay Field Rd
Knoxville, TN 37922
(865) 692-6000

Knoxville News-Sentinel
Angie Clabo, Marketing Coordinator
2332 News Sentinel Dr
Knoxville, TN 37921-5761
(865) 342-6870

Mi Vida Today
Carlos Gracia, Owner
711 W Main St
Morristown, TN 37814
(423) 587-1049

Out And About Newspaper
Nashville-Knoxville-Atlanta-Chattanooga
Local and regional news for our community
(615) 596-6210
editor@outandaboutnewspaper.com

Phoenix Literary Magazine
5 Communications Building
The University of Tennessee
Knoxville TN 37996
(865) 974-3231

The Wright Group L-A Media, LLC
Larry D. Wright, President
PO Box 24612
Knoxville, TN 37933
(865) 521-5517

WKGN 1340 AM, Knoxville – K-Jam 1340
R&B, Hip Hop, The Tom Joyner Morning Show; Old School, Hip Hop
1017 Cox St
Knoxville, TN 37919
(865) 546-7900

WKZX RADIO 93.5 FM
Hispanic Radio Station
Milton Pineda, Manager
406 East Broadway
Lenoir City, TN 37771
(865) 310-6051

WNPZ 1580 AM, Knoxville
The Light - Gospel
1515 Magnolia Ave
Knoxville, TN 37917-7808
(865) 546-0158

WUTK Radio 90.3 FM - UT’s College of Rock
Independent, non-commercial college radio station owned by the University of Tennessee. All programs are student produced.
P103 Andy Holt Tower
Knoxville, TN 37996-0333
(865) 974-1120
Religious Organizations & Facilities

**Bethel AME Church**
2460 Parkview Ave
Knoxville, TN 37917
(865) 522-6396

**Bethany Baptist Church**
1908 Bluff Ave
Knoxville, TN 37917
(865) 522-1004

**Catholic Hispanic Ministry**
805 Northshore Dr
Knoxville, TN 37919
(865) 637-4769

**Children of God Ministries**
309 Deaderick Ave
Knoxville, TN 37921
(865) 544 1730

**Church of God of Knoxville**
5912 Thorn Grove Pike
Knoxville, TN 37914
(865)-522-9520

**Church of the Savior**
934 N Weisgarber Rd
Knoxville, TN 37909
(865) 584-7531
info@cos-ucc.org

**Clayborn Temple AME Church**
3115 Lay Ave
Knoxville, TN 37914
(865) 524-4353

**Clinton Chapel AME Zion Church**
546 College St
Knoxville, TN 37921
(865) 522-1057

**Community Evangelist Church**
2650 Boyds Bridge Pike
Knoxville, TN 37914
(865-525-1529

**Concord AME Zion Church**
713 Loop Rd
Knoxville, TN 37934
(865) 966-7100

**Ebenezer Baptist Church**
2200 Midway Rd
Knoxville, TN 37914
(865) 933-6731
ebcrchurch@gmail.com

**Edgewood Chapel AME Zion Church**
2440 Martin Luther King Jr Ave
Knoxville, TN 37915
(865) 522-2391

**Episcopal Church of the Good Shepherd**
5337 Jacksboro Pike
Knoxville, TN 37928
(865) 687-9420
cotgs@bellsouth.net

**Eternal Life Harvest Center**
1801 Western Ave
Knoxville, TN 37921
(865) 971-1988
info@eternallifeharvest.org
<table>
<thead>
<tr>
<th>Church Name</th>
<th>Address</th>
<th>City, State</th>
<th>Phone</th>
<th>Email</th>
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</thead>
<tbody>
<tr>
<td>Farragut Presbyterian Church</td>
<td>209 Jamestown Blvd</td>
<td>Farragut, TN 37934</td>
<td>(865) 966-9547</td>
<td><a href="mailto:fpc@tds.net">fpc@tds.net</a></td>
</tr>
<tr>
<td>Fifth Avenue Baptist Church</td>
<td>2500 E Fifth Ave</td>
<td>Knoxville, TN 37914</td>
<td>(865) 522-6197</td>
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<tr>
<td>First AME Zion Church</td>
<td>1900 McCalla Ave</td>
<td>Knoxville, TN 37915</td>
<td>(865) 637-6250</td>
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<tr>
<td>First Calvary Baptist Church</td>
<td>11750 Delaware Ave</td>
<td>Knoxville, TN 37921</td>
<td>(865) 522-3036</td>
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</tr>
<tr>
<td>First Presbyterian Church of Oak Ridge</td>
<td>1051 Oak Ridge Turnpike</td>
<td>Oak Ridge, TN 37830</td>
<td>(865) 483-1318</td>
<td><a href="mailto:fpcpastor@comcast.net">fpcpastor@comcast.net</a></td>
</tr>
<tr>
<td>Foster Chapel Baptist</td>
<td>2101 Ault Rd</td>
<td>Knoxville, TN 37914</td>
<td>(865) 688-8857</td>
<td></td>
</tr>
<tr>
<td>Freedom Fellowship Christian Church</td>
<td>4027 Papermill Dr</td>
<td>Knoxville, TN 37909</td>
<td>(865) 212-3450</td>
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<tr>
<td>God's Remnant Ministries</td>
<td>3418 Sevierville Rd.</td>
<td>Maryville, TN 37804</td>
<td>(865) 740-7795</td>
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</tr>
<tr>
<td>Grace Covenant Church</td>
<td>320 Robertsville Rd</td>
<td>Oak Ridge, TN 37831</td>
<td>(865) 483-6752</td>
<td><a href="mailto:gcc@gracecovenantoakridge.net">gcc@gracecovenantoakridge.net</a></td>
</tr>
<tr>
<td>Greater Warner Tabernacle A.M.E. Zion Church</td>
<td>3800 Martin Luther King Jr Ave</td>
<td>Knoxville, TN 37914</td>
<td>(865) 524-8040</td>
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</tr>
<tr>
<td>Hispanic Church of God of Knoxville</td>
<td>7635 Middlebrook Pike</td>
<td>Knoxville, TN 37909</td>
<td>(865) 924-2399</td>
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</tr>
<tr>
<td>Iglesia Cristiana en Woodlawn</td>
<td>4339 Woodlawn</td>
<td>Knoxville, TN 37920</td>
<td>(865) 573-6721</td>
<td></td>
</tr>
<tr>
<td>Knoxville Chinese Christian Church</td>
<td>Yung-Kwang Chang, Pastor</td>
<td>Knoxville, TN 37923</td>
<td>(865) 690-6088</td>
<td></td>
</tr>
<tr>
<td>Logan Temple AME Zion Church</td>
<td>2744 Selma Ave</td>
<td>Knoxville, TN 37914</td>
<td>(865) 522-5233</td>
<td></td>
</tr>
<tr>
<td>Lomax Temple A.M.E. Zion Church</td>
<td>3220 Sherman St</td>
<td>Knoxville, TN 37921-6011</td>
<td>(865) 971-4538</td>
<td></td>
</tr>
</tbody>
</table>
**Mattie E. Coleman CME Church**  
2537 Selma Ave  
Knoxville, TN 37914  
(865) 526-0681

**Metropolitan Community Church**  
7820 Redeemer Lane  
Knoxville, TN 37919  
(865) 531-2539  
office@mccknoxville.org

**Mount Zion Baptist Church**  
2714 Brooks Ave  
Knoxville, TN 37914  
(865) 522-2715

**New Covenant Baptist Church**  
10319 Starkey Ln  
Knoxville, TN 37933  
(865) 671-3370

**Oak Grove AME Zion Church**  
5667 Washington Pike  
Knoxville, TN 37918  
(865) 523-3903

**Overcoming Believers Church**  
2500 East 5th Ave  
Knoxville, TN 37914-5213  
(865) 633-9050

**St. Elizabeth's Episcopal Church**  
110 Sugarwood Dr.  
Knoxville, TN 37934  
(865) 675-0450  
st-elizabeth@etdiocese.net

**St. James Episcopal Church**  
1101 N. Broadway  
Knoxville, TN 37917  
(865) 523-5687  
office@stjamesknox.org

**St. Luke's Episcopal Church**  
600 S. Chestnut St  
Knoxville, TN 37914  
(865) 522-4244

**St. Paul's Episcopal Church**  
1028 Boyd's Creek Hwy  
Seymour, TN 37865  
(865) 577-1255  
worship@stpaulepiscopalchurch.org

**St. Thomas Episcopal Church**  
5401 Tiffany Rd  
Knoxville, TN 37912  
(865) 688-2741  
stthomasepiscopalknoxville@gmail.com

**Tabernacle Baptist Church**  
2137 Martin Luther King Jr Ave  
Knoxville, TN 37915  
(865) 524-2034

**Tennessee Conference AME Zion Church Center**  
2321 East Magnolia Ave  
Knoxville, TN 37917  
(865) 637-7002

**Tennessee Valley Unitarian Universalist Church**  
2931 Kingston Pike  
Knoxville, TN 37919  
(865) 523-4176  
genquery@tvuuc.org

**The Redeemed Church**  
1717 Boyd’s Creek Hwy Ste 102  
Seymour, TN 37865  
(865) 206-4056  
info@theredeemedchurchtn.org
**Tyson House Episcopal and Lutheran Campus Ministry**
824 Melrose Pl
Knoxville, TN 37916
(865) 637-2031

**Wallace Chapel AME Zion Church**
5103 Homberg Dr
Knoxville, TN 37919
(865) 588-0284

**We Believe Fellowship Church**
778 E. Lincoln
Alcoa, TN 37804
(865) 659-9143

**Word of Faith Christian Center**
1300 Dutch Valley Dr
Knoxville, TN 37801
(865) 766-5482

**Resource Agencies**

**Accentuate**
Lisa Scott, Owner
845 W Woodchase Rd
Knoxville, TN 37934
(865) 924-5144

**Carlos Bermudez**
Carlos Bermudez, Consultant
8410 Richland Colony Rd
Knoxville, TN 37923
(865) 300-7715

**CredAbility**
Gary Sanders, Bilingual Budget & Credit Counselor
531 Callahan Dr
Knoxville, TN 37912
(800) 689-1518

**Elavon Merchant Services**
Jeff Henry, SVP Customer Service
7300 Chapman Hwy
Knoxville, TN 37920
(865) 403-7000

**E. S. & H. Inc.**
10732 Dutchtown Road
Knoxville, TN 37932
(865) 671-2374
Employment Firm

**Express Employment Professionals**
Celia Smith, Owner
8807 Kingston Pike
Knoxville, TN 37923
(865) 531-1720

**Highlander Center**
1959 Highlander Way
New Market, TN 37820
(865) 933-4334

**Hispanic Chamber of Commerce**
17 Market Square # 201
Knoxville, TN 37902
(865) 659-4652
mail@hccet.org

**Labor Support Mgt, Inc.**
Tammy Haggard, President
3521 Martin Mill Pike
Knoxville, TN 37920-2449
(865) 579-1645 or (865) 579-1647
Business Type: Employment agency; Agencia de empleo
The Sheley Group
David L. Sheley
10437 Almanac Ln
Knoxville, TN 37932
(865) 256-9070

Staffing Solutions
Candy Cooke, Area
Operations Manager
Virginia Hardwick, Area Marketing
Development Manager
1701 Triangle Park Dr
Maryville, TN 37801
(865) 982-9480

Tennessee Career Center
Educational employment agency;
Agencia de empleo educacional
Ray Abbas, Manager
1610 University Ave, Suite 101
Knoxville, TN 37921-6741
(865) 594-5500

Tennessee Career Center - Alcoa
Dept. of Labor & Work Force
Development
Joy Brock, WIA Manager
Terry Callahan, Job Service Manager
Rosa L. Martinez, Employment
Interviewer II
366 Glascock St, Suite 120
Alcoa, TN 37701
(865) 379-5525 ext104
Business Type: Educational
employment agency; Agencia de
empleo educacional

Restaurants/Catering/Markets

622 Catering & Events
Cary and Andrika Langham, Owners
Knoxville, TN 37923
(865) 300-3060

Agave Azul Mexican Grill
4405 Kingston Pike
Knoxville, TN 37919
(865) 212-9966

All Occasion Catering
Neal and Susan Green, Owners
922 N Central
Knoxville, TN 37917
(865) 521-1300

Asian Farmers Market
8027 Kingston Pike
Knoxville, TN 37919
(865) 531-6204

Border’s Taco
Mario Navarro, Owner
723 N Campbell Station
Knoxville, TN 37922
(865) 671-8226

Brazeiros Brazilian Steakhouse
6901 Kingston Pike
Knoxville, TN 37919
(865) 247-0295
Cancun Mexican Restaurant
*North – 4829 Broadway
Knoxville, TN 37918
(865) 688-4030
*South – 4409 Chapman Hwy
Knoxville, TN 37920
(865) 577-8881
*West – 251 Harry Lane Blvd
Knoxville, TN 37929
(865) 690-9919

Casa Don Gallo
7741 S Northshore #108
Knoxville, TN 37919
(865) 692-1310

Chaiyo’s Thai and Sushi Bar
601 James Agee St
Knoxville, TN 37916
(865) 249-8081

Chandler’s Deli
3101 E Magnolia Ave
Knoxville, TN 37914
(865) 595-0212

Chez Guevara Restaurant
8025 Kingston Pike
Knoxville, TN 37919
(865) 690-5250

Cozymel’s Mexican Grill
7727 Kingston Pike
Knoxville, TN 37919
(865) 673-3422

Dae Do Oriental Food Market
7819 Montvue Center Way
Knoxville, TN 37919
(865) 539-9700

Del Potosi Bakery
3709 Chapman Hwy
Knoxville, TN 37920
(865) 622-6950

Dragon Den
10205 Kingston Pike
Knoxville, TN 37922
(865) 692-2988

El Charro
Juan Arunda, President
*Bearden - 6502 Kingston Pike
Knoxville, TN 37919
(865) 584-9807
*Farragut – 10420 Kingston Pike
Knoxville, TN 37922
(865) 693-9660

Far East Market
9111 Executive Park Dr
Knoxville, TN 37923
(865) 694-8317

Heart & Soul Catering
Christopher Baylock, Owner
PO Box 6065
Knoxville, TN 37614
(865) 548-7110

Kaya Korean Restaurant
7818 Montvue Center Way
Knoxville, TN 37919
(865) 691-0237

King Tut’s Grill
Mo & Seham
4132 Martin Mill Pike
Knoxville, TN 37920-3031
(865) 573-6021
**31 Bistro**
31 Market Square
Knoxville, TN 37902
(865) 566-0275

**La Rumba**
4900 Chambliss St
Knoxville, TN 37919
(865) 602-7871

**Lotus Garden**
460 Cedar Bluff Rd
Knoxville, TN 37923
(865) 690-5788

**Mandarin House**
314-J Merchants Dr
Knoxville, TN 37912
(865) 689-4800

**Nama Sushi Bar**
*Downtown – 135 S Gay St
Knoxville, TN 37902
(865) 633-8539
*West – 5130 Kingston Pike
Knoxville, TN 37919
(865) 588-9811

**Pela Ice Cream LLC**
Pedro Saez and Laura Stagnari
2100 Jones St
Knoxville, TN 37920
(865) 748-6983

**Philippine Connection**
3225 E Magnolia Ave
Knoxville, TN 37914
(865) 522-5276

**Soccer Taco**
9 Market Square
Knoxville, TN 37902
(865) 544-4471

**Stir Fry Café**
7240 Kingston Pike
Knoxville, TN 37922
(865) 588-2064

**Sunrise Supermarket**
8509 Kingston Pike
Knoxville, TN 37919
(865) 693-2677

**Taqueria Sandria**
Eleazar Sandria, Owner
3949 Greenleaf Ave
Knoxville, TN 37919
(865) 300-5877

**Taste of Thai**
213 N Peters Rd
Knoxville TN 37923
(865) 691-4442

**Tienda Nony-International Marketplace**
8373 Kingston Pike
Knoxville, TN 37919
(865) 691-2424

**Wasabi Japanese Steakhouse**
*West – 226 Lovell Rd
Knoxville, TN 37934
(865) 675-0201
*Bearden Hill - 118 Reynolds Place
Knoxville, TN 37919
(865) 584-4898

**Wok Hay**
5018 Kingston Pike
Knoxville, TN 37919
(865) 588-0933
Tourism, Local Attractions & Entertainment

Alive After Five
39 weeks per year - At Knoxville Museum of Art
Music series on Friday evenings
(865) 525-6101

Boomsday
September - At Volunteer Landing
One of the largest firework shows in the Southeastern United States, accompanied by a multitude of vendors and entertainment
(865) 215-4248

Brewer’s Jam
October - At World’s Fair Park
Performance Lawn
Annual regional Craft Beer & Music Festival. Unlimited craft beer samples from regional brewers.
(865) 522-1604

Cherokee Heritage Day
August - At James White Fort
Features a reenactment of the signing of the "Treaty of the Holston" between the Cherokee Nation and Governor William Blount, representative for the United States Government. Listen to the discussions and debate of July, 1791 that led to signing of this treaty, and learn how this event shaped the beginning of Knoxville. Dressed in authentic costume, Cherokee Indians demonstrate tomahawk throwing, blow gun weaponry and traditional Dance & Drum. A campsite of the early 1800's reveals the daily life and chores of Cherokee man and woman. Children and adults are also treated to Friendship Dancing, storytelling, and crafts and face painting. Inside The Fort, visitors are transported back in time to where open-hearth cooking, hand spinning and blacksmithing were daily events.
(865) 525-6514

Christmas in the City
November through December - Throughout Knoxville
Riverlights Festival’s Boat Parade, Fantasy of Trees, performance of The Nutcracker by the Appalachian Ballet, and the Santa Claus Parade
(865) 215-4248

Davy Crockett’s Birthday Party
August - At East Tennessee Historical Society
Each year on the second Saturday of August, the East Tennessee Historical Society hosts a birthday party fit for a "King of the Wild Frontier." Enjoy participating in hands-on crafts and games, storytelling, and, of course, birthday cake!
(865) 215-8824

Dogwood Arts Festival
April - Throughout Knoxville
Annual celebration features dogwood trail, open gardens, arts and crafts shows, food, music and family fun.
(865) 637-4561
**Greek Fest**
September - At St. George Greek Orthodox Church
Enjoy authentic Greek cuisine, live Greek music and folk dancing and shop for imported Greek items.
(865) 522-5043

**Hola Festival**
September - At Several Locations in Knoxville
The HoLa Festival is a day-long celebration of diversity and a cultural salute to the East Tennessee community. The festival, organized by HoLa Hora Latina, is part of the local celebration of Hispanic Heritage Month. It is an invitation to the general public to learn and enjoy the best of our music, food, arts, crafts and more. The Hola Festival features Latino Countries Exhibits and the acclaimed Parade of Nations. The festival is a family event with free admission.
Hola-Hora Latina
Belinda Woodbury,
Executive Director
100 Gay St, Suite 109
Knoxville, TN 37902
(865) 335-3358

**Knoxville Botanical Gardens and Arboretum**
Located on 44-acres of former Howell Nurseries ... featuring walking trails, display gardens, unique & historic horticulture and over two miles of distinctive stone walls and timeless buildings. Just five minutes from downtown.
KBGA is open to the public 365 days a year, dawn to dusk.
Admission is Free!
2743 Wimpole Avenue
Knoxville, TN 37914
(865) 862-8717
info@knoxsarden.org

**Knoxville PrideFest**
Knoxville PrideFest is an annual event produced by East Tennessee Equality Council (ETEC). ETEC is a nonprofit organization founded to provide and conduct educational, cultural, and informational programs supporting the Gay, Lesbian, Bi-sexual, and Transgender community throughout East Tennessee. Knoxville PrideFest is an open celebration of music, entertainment and speakers focused on promoting Equality and Inclusion of ALL people. For more information, visit the website at www.knoxvillepridefest.com.

**Knoxville Tourism & Sports Corporation**
Charlotte Brothers, Sales Manager
301 S Gay St
Knoxville, TN 37902
(865) 342-9122

**Knoxville Zoological Gardens**
Allison Swank, Marketing Director
3500 Knoxville Zoo Dr
Knoxville, TN 37914
(865) 637-5331, ext 376
Knoxville.Org
From blues to bluegrass, or ballet to Boomsday, the community calendar has tons of Knoxville activities and events listed that can be searched by category or date range.

Kuumba Festival
June - At Chilhowie Park
Names for the Swahili word that means "creativity," event showcases visual arts, folk arts, dance, theater, music, storytelling, games and food.
(865) 215-1450

Martin Luther King Jr. Day
January - Throughout Knoxville
Celebration includes a parade, memorial service, a Black Inventors Exhibit and a tribute featuring the Martin Luther King, Jr. Commemorative Choir by the Knoxville Symphony and Chamber Orchestra.
(865) 524-0795

Nativity Pageant of Knoxville
December - At Knoxville Civic Coliseum.
A professionally directed pantomime drama, that combines a cast of over 90, with moving narration, realistic sets, authentic costumes, and live animals to create a beautiful and powerful presentation of the Christmas story.
(865) 579-5323

Rossini Festival Italian Street Fair
May - At Gay Street
Annual event draws thousands to celebrate the color, fun and excitement of Italian opera; featuring food, beverages, artisans, activities, amusements and multicultural entertainment on three outdoor stages.
(865) 546-4280

Shakespeare on the Square
July-August - At Market Square
A festival of Shakespearean Plays presented annually by the Tennessee Stage Company.

Tennessee Valley Fair
September - At Chilhowie Park
Exhibits, tractor pulls, livestock contests, music, food, rides and more! (865) 215-1470

Women's Basketball Hall of Fame Induction - June - At Women's Basketball Hall of Fame
Silent/live auction, dinner, and autograph session, that culminates with inductions ceremony at Bijou Theater.
(865) 633-9000